

RAVMD WebConfig

Product version: 2.1 Technical Note revision: 1.3 Document release date: 2/19/2003 Document last updated on: 3/12/2003

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Scope

This document describes the features and functionality of **RAV WebConfig**, the configuration tool for **RAV AntiVirus for Mail Servers**. Additional valuable documentation is also separately available - see the **Related documentation** section below.

To make sure you will be efficiently using **RAV AntiVirus for Mail Servers** from the very beginning, we strongly recommend you to read carefully this *Technical Note*, even if you have been using a previous version of this product.

Intended audience

This **Technical Note** is intended for administrators responsible with the installation of **RAV AntiVirus for Mail Servers**. These persons should have a strong and comprehensive knowledge and an extensive working experience in the operating systems the product is designed for. A solid knowledge of Webmin is also required for correctly using **RAVMD WebConfig**.

Related documentation

Here is a list of documents that should be used in connection with this document:

- RAV AntiVirus for Mail Servers Release Notes for version 8.4.2 (available here);
- RAV AntiVirus for Mail Servers Release Notes for version 8.4.1 (available here);
- RAV AntiVirus for Mail Servers Release Notes for version 8.4.0 (available here);
- RAV AntiVirus for Mail Servers User Guide for version 8.4.2 (available here);
- RAV AntiVirus for Mail Servers User Guide for version 8.4.1 (available here);
- RAV AntiVirus for CommuniGate Pro on Windows User Guide (available here);
- RAV AntiVirus for DMail on Windows User Guide (available here);
- RAVMD WebConfig Technical Note for version 2.0 (available here);
- RAVMD WebConfig Release Notes for version 2.1 (available here);
- RAVMD WebConfig Release Notes for version 2.0 (available here);
- RAVMD WebConfig page (available here).

These documents and other up-to-date documentation concerning GeCAD Software's products, as well as white papers on security policies and latest info about viruses are available on our web site (http://www.ravantivirus.com/support/documentation.php).

About GeCAD Software

GeCAD Software is a leading technology company specialized in providing top anti-virus solutions for all categories of users. After releasing its first antivirus program, back in 1994, GeCAD Software has grown ever since to be represented, by Distributors, Resellers and OEM Partners, on all the continents around the world. Our strong commitment towards quality has secured us a privileged position in a fast-evolving market, the key advantage being a state of art product based on cutting edge technologies.

Founded in 1992, GeCAD Software is headquartered in Bucharest, Romania. Our activity is focused on producing, developing and internationally distributing high quality anti-virus products.

Description

RAVMD WebConfig was created to help the system administrator configure **RAV AntiVirus for Mail Servers (ravmd)** using a more logical and comprehensible *web interface*.

While **RAVMD WebConfig** was created as a module for Webmin configuration tool, there is absolutely no technical limitation whatsoever for installing the program on any web server (e.g. Apache), provided of course you have the required knowledge about installing CGI programs on your server and that you can secure the server against unwanted intruders.

RAVMD WebConfig is sitting right between you and your configuration file for **RAV AntiVirus for Mail Servers**, trying to ease-up the configuration process by grouping the parameters in logical categories.

As you are probably aware by now, while there is a plethora of configuration parameters in **ravmd.conf**, at minimum you need to define only 1 (one) parameter before starting the daemon: the domain parameter. It is highly advisable to set the language parameter, used for the warning messages - in fact you can now achieve this using **RAVMD WebConfig**.

These two parameters (the domain and the language) are part of a default group called [global]. The [global] group must be always included in your configuration. So at minimum, ravmd will work after defining only one group (the [global] one) and two parameters: the domain and the language parameters.

What happens when you choose not to define any other parameter besides the domain and the language parameters? In this case **ravmd** will use the "default" values. According to the definition you can find in the corresponding *User Guide* (see section **Related documentation** above), a default is a predefined value for one parameter. If that parameter is missing from **ravmd.conf** then it is considered to have that default value.

However, if you want to feel the real power of **RAV AntiVirus for Mail Servers**, you should set the other parameters of **ravmd** according to your needs. These parameters can be divided logically in several Sections:

- **Globals**: This section contains really global parameters defining how the daemon should start, the scanning settings, the domains to be scanned, etc.
- Warnings: This section allows you to specify in what conditions ravmd should send warning messages, to whom, etc.
- Logging: Parameters setting the way ravmd treats its log files.
- Embedding: Parameters specifying in what conditions should ravmd embed a copy of the message in the warning emails.
- Content Filtering: Parameters and rules for tuning ravmd's built-in content filtering mechanism.
- White/Black List (WBL): Rules allowing you to specify people or computers from which you want to unconditionally accept/reject messages.
- Real-time Blackhole List (RBL): Parameters and site names for the ravmd's built-in Real-time Blackhole List mechanism.

For more information about these sections and the corresponding parameters, please read the "Configuration file for **ravmd**" (see the section **Related documentation** above).

If you need more flexibility and complexity, **ravmd** allows you to create additional groups complementing the [global] one. You can set the name of these groups whatever you like (using letters and numbers). All what **ravmd** wants is to understand how is the newly created group different from the [global] one. Therefore for any newly created group you should define at least one of the following parameters: from_host Of to_host Of sender Of receiver.

As in the [global] group's case, we advise you (and enforce it with this **RAVMD WebConfig**) to set the language for the newly created groups. Each newly created group supports pretty much the same categories as the [global] one. The notable differences are the lack of the RBL

section (there is only one RBL parameter, in the Globals category: use_rbl) and the occurrence of the 4 group-specific parameters described in the previous paragraph. For most of the regular groups parameters, if you do not define a value, the default one will be inherited from the [global] group.

If you understand the logical organization of **ravmd** using groups (global and other regular groups) then you understand 90% of the configuration. The rest of the logical categories are only some auxiliary tools that serve the groups. Let's analyse them:

- *Regular expressions*: Allow you to define some variable names, containing a regular expression (regexp). These regular expressions can be afterwards used wherever a group parameter needs one, for identifying some text patterns in different conditions (e.g. filter rules from "Content Filtering" section of any group).
- *Actions*: Allow you to define some variable names, containing an enumeration of action that will be performed. These actions can be afterwards used wherever a group parameter needs one, for deciding what to do if a certain event occurred (e.g. again the filter rules from "Content Filtering" section).
- *Strings*: Messages definitions that are independent of any language (they are only a unique set). Currently, the strings are used further only in "Antispam directives" section.
- Antispam directives: Allow you to define groups of directives for 4 levels of antispam detection accuracy. After defining them you can add them to the "Global" section of any group.
- *Languages*: The languages allow you to re-define the set of messages used by any of your groups. You can modify the existent messages for a language, add a new language and delete an old one. Subsequently you should assign a language to each group.

Features

RAVMD WebConfig is trying to limit your error-prone actions as much as possible. Therefore, each time you should answer a yes/no question you'll have a list with yes/no values to pick, eliminating the possible spelling errors. You will also have the possibility of choosing the correct items from the lists of regular expressions, actions, languages end so on. These options will be built dynamically to include your new additions in the correspondent **Auxiliary** section.

The most complex list is the one presented for the antispam_configuration parameter, under the "Globals" section for each group. This list will allow you to add/remove values from the parameter in a LIFO mechanism by adjusting dynamically the list of directives you are allowed to use. To clarify the reasons for constructing such a push/pop mechanism, just let us remind you that the antispam_configuration parameter should not contain 2 (or more) antispam directives for the same accuracy level.

Another type of updating is used for adding rules for content filtering or for WBL. I am talking here about lists formed by existing rules (if any) with different types of controls presented on each line.

- To add a new rule you should use the last input line on screen (the one with empty values) and then click the corresponding "Update line #" button.
- To delete a rule you should select an empty value for any of the controls on that line and then click the "Update line ..." button.
- To modify a rule, select the elements from the list or re-enter values in the box provided and the click the correspondent "Update line ..." button.

All the parameters in a page are presented in alphabetical order.

All the **Updates** or **Save** buttons in the group parameters have immediate effect. The page will just reload with the new values and if you updated something on the top of the page (without scrolling) there is good chance you will not even notice when the reloading is executed (if you

have a good server and a fast connection). Consequently, there is no problem in pressing a **Save/Update** button for several times: this will just re-save the same values.

Some input you provide will be automatically re-arranged for maximum clarity. For example the lists of comma-separated values can be entered or updated in any style inside the text area box, but they will be displayed one-per-line (e.g. the **from_domain** parameter in the [global] group).

Interface

The interface is organised similarly to the Logical View described above. The functionality allowed is as follows:

"Groups" category

- "Global group": Takes you directly to the "Globals" section of your [global] group. Here you can access any other section in the [global] group or go one level up to the group management page.
- "Other groups management": Allows you to see the existent groups, to add a new one by inheriting (or not) an existent one, to delete a group (warning: you are not allowed to delete the [global] group), and to access the edit page for each group. In addition you can use the valuable include/exclude mechanism allowing you to keep/edit different groups configurations but to tell ravmd that only some of them should be included in the main configuration for the moment. This way, there is no need for deleting a group since you can exclude it now and include it later, according to your needs.

"Auxiliary sections" category

- "Regular expressions": Lets you add/modify/delete regular expressions variables.
- "Actions": Lets you add/modify/delete list-of-actions variables.
- "Strings definitions": Lets you add/modify/delete string variables for later use in the "Antispam directives".
- "Antispam directives": Lets you add/modify/delete lists of antispam directives, that can be later used for the antispam_configuration parameter in the "Global" section of each group.

"Languages" category

"Language Management": Displays a page similar to the group management one, offering you the possibility to add a new language inheriting (or not) an existent one, to edit the messages for each defined language and to delete a language. In addition you can use the include/exclude mechanism allowing you to tell ravmd to disregard a language or to include it in the main configuration file. There is no need to delete a language since you can exclude it and re-consider it later.

"Control" category

• "Control panel": Offers you the possibility of controlling your configuration files and **ravmd** daemon. On this page:

The **Configuration status** line displays the validity of the configuration as well as if it was loaded into the daemon or not.

The Restart button allows you to end-up an editing session and load it in ravmd (if it's valid!).

You'll be able to rollback to the last saved configuration or o any saved configuration in the past (if not deleted) as well as you'll be able to perform some maintenance on your saved configuration files, by deleting the ones you don't consider necessary anymore.

Finally you have the possibility to display the **ravmd** licensing information on screen.

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General operations

The following control buttons are available on screen:

- The **Magnifier** button: Tests your configuration and gives you as much feedback as possible if you have errors.
- The **Go-back-round-arrow** button: Goes to the upper logical section. The button is displayed only when this section exists (for example when you edit a group it'll get you to the "Group management" page.
- The Home button: Return to the main page of RAVMD WebConfig.
- The **Power on/off** button: Takes you back to the main page of **Webmin**.

Availability

Version 2.1 of **RAVMD WebConfig** only works with **RAV AntiVirus for Mail Servers** version 8.4.2. To find out all the platforms **RAV AntiVirus for Mail Servers version 8.4.2** is available for, please read the **corresponding** Release Notes.

RAV AntiVirus for Mail Servers version 8.4.2 will be soon available for other platforms, so please stay tuned on http://www.ravantivirus.com and subscribe to our discussion lists to be informed on new releases.

Browser compatibility

As far as the browser compatibility is concerned, please note that the Web interface does not use JavaScript and DHTML, therefore we do foresee a very large compatibility. Nor does **RAVMD WebConfig** use cookies (but **Webmin** does!).

However, please note that the product has been extensively tested and is working just fine with the following browsers and versions:

- Internet Explorer 5.x, 6.x
- Netscape Navigator 4.x, 6.x, 7.x
- Mozilla 1.x
- Konqueror 3.x
- Opera 5.x/6.x

Concurrent access

The **WebConfig** module does NOT have a file-locking mechanism so concurrent accesses are not allowed. Since it is a configuration interface it is not supposed to be run in multiuser mode, so please take all the precautions needed.

Prerequisites

In order to be able to use RAVMD WebConfig version 2.1, you will need:

- Webmin (tested with ver 1.000)
- RAV AntiVirus for Mail Servers installed and running (minimum version 8.4.2).
- The tar program (tested with GNU tar version 1.11.2)
- The gzip program (tested with gzip 1.2.4)
- Finally, tar and gzip should be in the **PATH** for the user **Webmin** will run (usually as root).

RAVMD WebConfig assumes that you're starting **ravmd** using the **ravmd.conf** configuration file (i.e. you did not specify another configuration file using the **-c** option).

Cautions

Currently, the installation script doesn't preserve your existent configuration. Therefore you will have to add again any groups you might have had created, languages, messages and so on. Hopefully this is much easier now ;-).

On our TODO list there is a "inherit-old-config" feature so please be patient.

Installation

As mentioned before, **RAVMD WebConfig 2.1** only works with **RAV AntiVirus for Mail Servers** version 8.4.2. A patch for **RAVMD WebConfig 2.0** is also available for users of **RAV AntiVirus** for **Mail Servers** version 8.4.1. You should use this patch if you are currently using **RAVMD** WebConfig 2.0 with **RAV AntiVirus for Mail Servers version 8.4.1** and you want to upgrade to **RAV AntiVirus for Mail Servers version 8.4.2** without loosing your current configuration.

The installation package for **RAVMD WebConfig 2.1** and the patch for **RAVMD WebConfig** version 2.0 are available on http://www.ravantivirus.com/pages/showproduct.php?p=166.

Installing RAVMD WebConfig 2.1

Un-archive ravwebconfig-2.1.tar.gz in the main directory of **Webmin** (i.e. /usr/libexec/webmin). Alternatively, you may want to un-archive ravwebconfig-2.1.tar.gz in another directory and copy it afterwards in the main directory of **Webmin**.

The **RAVMD WebConfig** module should be placed under directory name: "rav".

tar xzf ./ravwebconfig-2.1.tar.gz

Assuming that you have installed Webmin in the /webmin directory, you should get a new /webmin/rav directory.

Open the install.pl file with your favorite editor and edit the first 4 lines, as to reflect the file structure in your system:

- the path to perl (shebang line) as the script itself must be able to run!
- the path to ravmd config directory (the one containing the ravmd.conf file)
- the path to **ravmd** bin directory (the one containing the **ravmd** executable)
- the path to **ravmd** var directory (directory containing the run, log, rave subdirectories).

Here are the default values for these directories under Linux: \$RAV_MAILDAEMON_CONFIG_DIRECTORY ="/etc/opt/rav"; \$RAV_MAILDAEMON_BIN_DIRECTORY ="/opt/rav/bin/"; \$RAV_MAILDAEMON_VAR_DIRECTORY ="/var/opt/rav/";

Here are the default values for these directories under Mac OS:

\$RAV_MAILDAEMON_CONFIG_DIRECTORY ="/usr/local/etc/rav"; \$RAV_MAILDAEMON_BIN_DIRECTORY ="/usr/local/bin/"; \$RAV_MAILDAEMON_VAR_DIRECTORY ="/var/rav/";

Here are the default values for these directories under FreeBSD, NetBSD, BSDi:

\$RAV_MAILDAEMON_CONFIG_DIRECTORY = "/usr/local/etc/rav"; \$RAV_MAILDAEMON_BIN_DIRECTORY = "/usr/local/bin/"; \$RAV_MAILDAEMON_VAR_DIRECTORY = "/var/rav/";

Here are the default values for these directories under **OpenBSD**:

\$RAV_MAILDAEMON_CONFIG_DIRECTORY ="/etc/rav"; \$RAV_MAILDAEMON_BIN_DIRECTORY = "/usr/local/bin/"; \$RAV_MAILDAEMON_VAR_DIRECTORY ="/var/rav/";

Run the install.pl perl script and that should do it!

The old configuration for **ravmd** is now saved as **replacedConfig.tar.gz** in the directory where you run the install.pl script.

Please note that, while **ravmd** stored your domains in *\${ETCDIR}/domains*, **RAVMD WebConfig** (when used) stores the domains in *\${ETCDIR}/groups/global*. Please do not use the *\${ETCDIR}/domains* file anymore, should you decide to use **RAVMD WebConfig**.

Important: Remember that you SHOULD NOT install version 2.1 of WebConfig on versions of **ravmd** that are prior to 8.4.2.

Patching RAVMD WebConfig 2.0 with patchwebconfig-2.1

In order to patch your **RAVMD WebConfig** version 2.0 with patchwebconfig-2.1, please copy the file patchwebconfig-2.1 in RAV's module directory (i.e. /usr/libexec/webmin/rav) and use:

cat patchwebconfig-2.1 | patch -p1

Important: Remember that you should use this patch if you are currently using RAVMD WebConfig 2.0 with RAV AntiVirus for Mail Servers version 8.4.1 and you want to upgrade to RAV AntiVirus for Mail Servers version 8.4.2 without loosing your current configuration.

Restart

Delete the **Webmin** module's cache if necessary, add **rav** module in your **webmin.acl** file for the admin user (or other **Webmin** user you'd like) and restart your **Webmin** program/server. A RAV icon should appear in the **Others** section of **Webmin**.

Final considerations

RAVMD WebConfig should be run with sufficient rights as to be able to update the files RAV keeps in srav_maildaemon_config_directory directory and subdirectories, to run programs in srav_maildaemon_BIN_directory, and to restart the ravmd daemon using kill -HUP <pid>.

By default **Webmin** runs as root and RAV as its self-created user/group (**ravms**). Please adjust the user/group permissions to fit into your file/directory security scheme, if you modified the defaults values.

The backup/restore mechanism

For the backup/rollback mechanism we have implemented something similar to the SQL transactions.

Let's consider that your configuration is valid and loaded into **ravmd** and at one moment you decide that you should update a certain parameter. The moment you click the **Save/Update** button of any parameter or section of parameters (even without changing any value!) **WebConfig** will make a tar.gz mirror of your current configuration before updating the values. In addition an update flag is raised and kept that way from now on.

When you consider you are done with all the required changes and you want to reload **ravmd** read again the configuration, use the **"Control Panel"-> "Restart"** button.

That very moment, if the configuration is valid, **ravmd** is restarted and the update flag is lowered. This is similar to a SQL commit event and takes you to the starting point. From now on, the first time you update/save anything a new backup will be generated prior to data modification.

In any moment you have the possibility to:

- Rollback to the previous saved configuration; or
- Restore any of the previous saved configurations.

The configurations are saved in an easy-to-follow yyyy_mm_dd_hh_mm_ss.tar.gz format and they can be restored back through the same "Control panel".

If you bring one configuration back you should re-load the **ravmd** afterwards as to read it. The "Configuration Status" line in the control panel is very useful in figuring out what's the status of your recent modifications.

The languages mechanism

While before **WebConfig** it was possible to assign your messages to any variable name and further to use that variable in a **.equiv** mapping, this is no longer the case if you use **WebConfig**.

You should now proceed directly with defining your messages for a language and then assigning the language to the group you desire. **WebConfig** will do for you all the mappings between the group parameters and the messages transparently when you indicate the corresponding language in the "Globals" configuration section.

Example:

Let's suppose you have two defined groups and you want German language to be used for

both of them, but with (slightly) different messages. If you already have a german language, you should create a german1 language by inheriting (with the appropriate changes) the first one. Then include both languages in the configuration (using the language include/exclude mechanism) and go to your groups and assign german and german1 as required.

The disk file structure

While you must not alter by hand the files if you use **WebConfig** since it might render it unusable, we think you should know how your files are distributed.

Starting with the configuration directory, the file structure is:

- ravmd.conf: It has a fixed content, WebConfig does not write in ravmd.conf.
- Regexp: The place where all regular expressions are read/written.
- Actions: The place where all actions definitions are read/written.
- strings: The place where all the strings definitions are read/written.
- Langs: The place where all available languages are displayed.
- Antispam: The place where the antispam directive lists are read/written.
- Grps: The place featuring the groups included in you configuration file.
- Updflag: A flag file for signalling the updating stage (this file can appear and disappear as necessary).
- ./languages: Directory containing all existing languages, 2 files per language, whether included in your configuration or not.
- ./groups: Directory containing all existing groups, 1 file per group, whether included in the configuration or not.
- ./backups: Directory containing all backups, 1 files per backup.
- others...: Even if WebConfig does not use any other files it is very possible that your ravmd does (e.g. rup.conf).

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This material describes the product as it was at this writing and may not accurately describe the latest developments. For this reason, we recommend you to periodically check our website, available at http://www.ravantivirus.com/, for the latest versions of product documentation. GeCAD Software cannot be hold responsible for any special, collateral or accidental damages, related in any way to the use of this document.

Feedback & technical support

We value very much your opinion and try to fulfil our customers' requests as soon as possible. Only you, the user of **RAV AntiVirus**, can help us make the product better and more suitable to your needs. Therefore, your suggestions are more than welcomed.

For any details regarding the installation and the functionality of this product, please contact the local dealer you have bought the product from. If he does not offer you the adequate technical support, please contact us.

For any suggestions or problems regarding the copyright, the guarantee and other aspects related to **RAV AntiVirus** products or data recovery from a destructive viral attack, please contact us at the following addresses:

GeCAD Software S.R.L.

Address: Phone/Fax: Hotline: E-mail: Sales: Technical support: Website: 223, Mihai Bravu Blvd, 3rd district, Bucharest, ROMANIA +40-21-321 78 03 +40-21-321 78 59

international.sales@ravantivirus.com support@ravantivirus.com http://www.ravantivirus.com/support

To keep in contact with other users of **RAV AntiVirus** products, join the *discussion lists* available for our products or subscribe to the free weekly *newsletter* edited by GeCAD Software. You should also consider using the *Virus Encyclopedia* and our *Knowledge Base* and subscribing to *RAV Outbreak Security Service* and *RAV Newsletter*, services offered to you free of charge and described below.

RAV Discussion Lists

Interesting ideas and insights, installation and configuration scenarios, troubleshooting solutions and other information are also available *via* specialized *discussion lists* for **RAV Antivirus** products:

- rav-cgate RAV AntiVirus for CommuniGate Pro;
- rav-courier RAV AntiVirus for Courier;
- rav-desktop-unices RAV AntiVirus Desktop for Unices;
- rav-desktop-windows RAV AntiVirus Desktop for Windows;
- rav-dmail RAV AntiVirus for DMail;
- rav-enterprise RAV AntiVirus Enterprise;
- rav-exchange RAV AntiVirus for MS Exchange Server;
- rav-exim RAV AntiVirus for Exim;
- rav-mailfilter RAV AntiVirus MailFilter for POP3, IMAP, SMTP;
- rav-novell RAV AntiVirus for Novell Networks;
- rav-postfix RAV AntiVirus for Postfix;
- rav-qmail RAV AntiVirus for Qmail;
- rav-sendmail RAV AntiVirus for Sendmail;
- rav-fileservers RAV AntiVirus for File Servers (Win32);
- rav-samba RAV AntiVirus for File Server (Samba).

You can subscribe to these discussion lists by visiting our website http://www.ravantivirus.com/ (RAV Discussion Lists section) or by sending an empty e-mail message to: listnamesubscribe@lists.ravantivirus.com (replace "listname" with the list you want to subscribe to).

RAV Newsletter

A free *newsletter*, containing virus alerts, advisories and other useful advices for avoiding virus disasters, as well as information regarding updates, tips and tricks and insights on **RAV AntiVirus** products, is also available from GeCAD Software. You can subscribe to this newsletter using this link: http://www.ravantivirus.com/pages/newsletter.php.

Knowledge Base

The Knowledge Base is a new service offered to you by the producer of **RAV AntiVirus**. You can access it at the following address: http://www.ravantivirus.com/kb. Here you can find technical information regarding the configuration and usage of all the products included in **RAV AntiVirus** family (RAV AntiVirus Desktop, RAV AntiVirus for Mail Servers, RAV AntiVirus for File Servers and RAV AntiVirus MailFilter).

Virus Encyclopedia

RAV Virus Encyclopedia is a professional knowledge resource, specially designed to allow you being always up-to-date with the latest virus information and threats. **RAV Virus Encyclopedia** includes information on the most important and interesting viruses, including details on the *Description, Payload, Likelihood, Technical Description, Removal Instructions* and other important info. **RAV Virus Encyclopedia** is available at the following address: http://www.ravantivirus.com/pages/virus.php.

RAV Outbreak Security Service

RAV Outbreak Security Service is a free subscription-based service offered by GeCAD Software as first-hand information alerting users in case of **virus outbreaks**. To subscribe to **RAV Outbreak Security Service**, visit <u>http://www.ravantivirus.com/pages/outbreak.php</u>, just enter your e-mail address in the corresponding text field and press on the **Subscribe** button. You will receive real-time customized notifications on the most recent and dangerous threats to your system's security.